

End-of-Support Notice for the ActiveVideo CloudTV Platform V2.17

ActiveVideo announces the upcoming end-of-support for the CloudTV Platform V2.17.

Description:

The CloudTV Platform enables Pay-TV operators to deliver HTML5 user interfaces – including Pay-TV linear guides, Video on Demand UIs and OTT applications over both QAM and IP distribution networks using the MPEG2 and H.264 video codecs.

The CloudTV Platform is the core platform that make up the GuideCast and StreamCast product portfolio.

- Table 1 Describes the end-of-life milestones, definitions, and dates
- Table 2 Lists the affected product part numbers.
- Table 3 Recommendations

Table – 1 End-of-Support Milestones and Dates for the CloudTV Platform V2.17

Milestone	Definition	Date
Availability	The day the version is first available to customer.	June 18 th 2019
End of Support Notice	Notification of the upcoming End of Support date for the CloudTV Platform version. This milestone occurs six months prior to the actual End of Support date.	Dec 18 th 2022
End of Support Date	The last date to receive service and support for the product software. After this date, all support services for the product software are unavailable, and the product software becomes obsolete.	June 18 th 2023

Table - 2. Product Part Numbers Affected by This Announcement

CloudTV Platform V2.17	CloudTV Platform V2.17 release and all service releases, hotfixes and patches associated with this release
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Table - 3. Recommendations

Migration Recommendation	Migrate to a newer CloudTV Platform version. Please work with ActiveVideo's Customer Engagement team for specific migration options.
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About ActiveVideo

ActiveVideo is the developer of CloudTV, the premier cloud-based software platform that virtualizes STB functions in the cloud. ActiveVideo enables service providers and content aggregators to deliver next-gen user interfaces, online content, and interactive advertising for TV to millions of set-top boxes and connected devices.

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